

June 2025

Director's Message

Greetings from Cleveland! It's June, and although spring has been colder than usual here in Ohio, summer is just around the corner and we're looking forward to enjoying the warm, sunny days ahead. No matter the weather, we are always looking for ways to improve our services to you.

One big improvement we've been working on is the redesign of our Forms Library, which greatly enhances your experience finding the right form. Read all about it in this issue.

We're very excited for this redesigned webpage and hope you visit it soon. We've also been working on an extensive refresh of askDFAS over the past year, and this month marks the anniversary of the module's relaunch. Check out our askDFAS article for a roundup of all the new resources available to you as we continuously build upon last year's successful refresh.

For Gray Area Retirees, it's important to understand the difference between Survivor Benefit Plan (SBP) and Reserve Component Survivor Benefit Plan (RCSBP). See our *Gray Area Retiree Spotlight* article to learn more about a new webpage that explains important details.

In our last newsletter, we talked about changes to the billing and payment process for retirees who remit their SBP monthly premiums directly through the Department of Treasury Centralized Receivables Service. These changes were scheduled to happen in June. However, the implementation date has changed. Please pay close attention to this article for the latest information.

Did you know that direct deposit is the most efficient, timely, and secure way to receive your retired pay? Information and options available to you are outlined in this article. We also have helpful information about the Blended Retirement System for those who are eligible.

Check out the list of Retiree Appreciation Days that DFAS will virtually participate in this year. If there is an event near you, we highly encourage you to attend. We always look forward to meeting our retirees and assisting in any way we can.

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Finally, we have several articles from our pay partners who want to share information with you, so be sure to give those a look as well.

Thank you so much for taking the time to see what's new at DFAS Retired & Annuitant Pay. We are honored to serve those who have served, and we wish you and your family a safe and happy summer.

askDFAS Resource Roundup

The big refresh of our askDFAS suite of online tools just hit a milestone. It has been one year since we relaunched the module to serve you in new and better ways. The first thing we need to do is say this... thank you. You have helped make the askDFAS refresh a success by embracing the new tools and capabilities and providing feedback to improve askDFAS. We couldn't do this without you!

We're happy to say that the improvements aren't finished; we continue to build upon the new foundation of our redesigned askDFAS platform. For example, did you check out the new *askDFAS Tips* video that we featured in the last edition of the Retiree Newsletter? If you haven't visited the DFAS YouTube channel yet, please take a few minutes to watch this concise overview of all the tools and resources. Please also share it with fellow retirees who may not know what's available to better manage their retired pay account.

You can find a link to the *askDFAS Tips* video by visiting our Quick Tools webpage: <u>https://www.dfas.mil/raquicktools</u>

The DFAS team steadily updated the list of Frequently Asked Questions (FAQs) available on askDFAS. These FAQs provide topical information and may eliminate your need to ask a question online using askDFAS or make a phone call to the DFAS Customer Care Center. The FAQs are aligned to many of the categories and subcategories that you use to enter your requests, so please browse these helpful tidbits of information to see if we can address your question immediately. You may find the FAQs here: https://www.dfas.mil/raonlinetools

Lastly, we recently published an update to our *askDFAS Reference Guide*, and it is now available for you to view (and download) on our website. This guide is an excellent resource that provides step-by-step assistance using our askDFAS online tools and other helpful capabilities. It is designed to help you, our military retirees, and Survivor Benefit Plan annuitants. Please keep this resource handy. You may find it by navigating to the following webpage and scrolling down to the *Customer Guide to Online Tools* section: https://www.dfas.mil/retonlinetools

Please enjoy these new resources and help us inform other retirees who can benefit from this information. Please don't miss the article in this issue about our new Forms Library webpage, entitled *Forms Library Webpage: Redesigned With You in Mind!* It is an excellent companion to all we are doing to improve your experience on askDFAS. Thank you again for your support and partnership in making askDFAS the hub to help manage your retired pay efficiently and effectively.

Forms Library Webpage: Redesigned with You in Mind!

We're pleased to share another improvement that you have been requesting – a fully redesigned Forms Library is now available on our website! Find it in the same place it has always been: <u>https://www.dfas.mil/raforms</u>

Previously, the Forms Library was a lengthy table that was organized by abstract form numbers and titles. You could easily get confused trying to remember if the form you needed was DD Form 2894 or 9284 or 2498. The page has improved accessibility by removing the table layout. As part of the redesigned Forms Library, documents are now organized by customer and purpose.

Retirees may still scroll down the page to locate what you need. As an alternative convenience, the redesigned Forms Library features helpful tiles that allow you to jump to the relevant section to achieve your request with just a couple clicks or taps on your device.

The redesigned Forms Library is, of course, the home to find forms and documents (and our helpful Form Wizards, when available) to achieve your requests. However, the redesigned webpage also features helpful tips and supporting resources concerning the forms and documents you're seeking. For example, if there is a common error or issue on a form, there are new tips to avoid these pitfalls. Once you arrive at the form or document you're seeking, you'll also find links to explainer webpages to help you ensure your request is successful.

Certain requests can also be achieved in other ways. For example, certain self-service requests can be completed by entering a request on askDFAS or myPay instead of submitting a form. The new Forms Library provides all your options at-a-glance.

We are very excited to debut the redesigned Forms Library webpage. We hope you will visit and take it for a spin today. As always, we are looking for every opportunity to improve our service to you.

Thank you for consistently providing feedback that helps us deliver improvements like this. We look forward to more improvements through our collaboration.

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Image: Forms Library – Then and Now

Understanding the Blended Retirement System (BRS)

The Blended Retirement System (BRS) became an option for eligible active service members in 2018 and is the only retirement system for new service members who entered in 2018 or after. BRS is composed of a traditional pension and a Thrift Savings Plan (TSP) investment account; similar to a 401k. With TSP, you must decide what investments to make, and when and how much to invest. The pension portion requires no input from you.

The Defense Finance and Accounting Service (DFAS) administers the pension portion, while TSP administers the investment account portion of BRS. The best resource to understand BRS is the comprehensive BRS webpage at https://militarypay.defense.gov/BlendedRetirement.

It provides detailed information in the form of articles, guides, checklists and videos. It also includes three calculators to help understand specific retirement situations:

- BRS Calculator: <u>https://militarypay.defense.gov/Calculators/Blended-</u> <u>Retirement-System-Standalone-Calculator/</u>
- BRS Comparison Calculator: <u>https://militarypay.defense.gov/Calculators/BRS/</u>
- BRS Medical Retirement Calculator: <u>https://militarypay.defense.gov/Calculators/Medical-Blended-</u> <u>Retirement-System-Standalone-Calculator/</u>

DFAS also has BRS information:

- TSP for Active Duty: <u>https://www.dfas.mil/MilitaryMembers/tspformilitary/tspac/</u>
- TSP for Reserve/Guard: <u>https://www.dfas.mil/MilitaryMembers/tspformilitary/tsprc/</u>
- TSP Elective Deferral Limits and Catch-up or "Spillover" Contributions for Military Members: <u>https://www.dfas.mil/MilitaryMembers/tspformilitary/tspspillover/</u>

Lump Sum Option

Please pay particular attention to how the lump sum option works. Service members under BRS who qualify for retired pay may be eligible to elect either a 25 percent or 50 percent discounted portion of their monthly retired pay as a lump sum in exchange for reduced monthly retired pay.

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Monthly retired pay returns to the full amount when the service member reaches the full Social Security retirement age. If choosing the lump sum option, you must notify your human resources servicing office no less than 90 days before retirement, and for National Guard and Reservists no less than 90 days before receipt of monthly retired pay (which is at age 60 or earlier based on creditable active service).

More details are available at the BRS webpage. We recommend reading the BRS Fact Sheet before reading the Service Member's Guide to BRS.

Common Questions

Below are common questions and our answers.

1. Q: Does a medical retirement alter anything as it pertains to BRS?

A: Use the BRS Medical Retirement Calculator to calculate adjustments: https://militarypay.defense.gov/Calculators/Medical-Blended-Retirement-System-Standalone-Calculator/

- 2. Q: What is the single best source to learn more about BRS?
- A: Go to https://militarypay.defense.gov/BlendedRetirement/
 - 3. Q: If the member was qualified to elect BRS, but did not, will they receive a pension and TSP?

A: If the member had the option to elect BRS, and did not elect, the member will only receive a pension.

4. Q: How should I manage my investments and when can I make withdrawals?

A: TSP administers the investments side of BRS, so go to <u>https://www.tsp.gov</u> or seek advice from an investment professional.

Direct Deposit Information

Direct deposit is the most efficient, timely, and secure way to receive your retired pay. It eliminates the possibility of a lost or stolen check, reduces the opportunity for identity theft, and allows you to receive your payment in a more timely and efficient manner.

There are two ways to update your direct deposit information. Before you begin, make sure you have your bank routing number, account number, and type of account (checking or savings) available. If you are changing the bank account for direct deposit, we recommend that you maintain accounts at both financial institutions until the new institution has established your direct deposit authorization.

myPay

The most convenient option is enrolling in or changing direct deposit through myPay, <u>https://mypay.dfas.mil</u>.

1. Go to the myPay website and log in to your account using the *Sign In* box at the top right-hand side of your screen.

2. Click Accept on the Terms of Use Agreement.

3. On the *Main Menu* page, find the *Direct Deposit* link.

4. Enter your routing number, account number, account type, and financial institution.

5. Save your changes and close the screen.

6. Your account will be updated in three to seven business days.

Note: If you do not know your login ID or password, use the "*Forgot your Login ID?*" or "*Forgot or Need a Password?*" link. You can also contact myPay at 888-332-7411 (option 5) to speak to a customer service representative.

Paper Form

You can also fill out our updated **Direct Deposit Authorization for Retired and Annuitant Pay** form from the DFAS Forms Library webpage: <u>https://www.dfas.mil/raforms</u>.

This direct deposit authorization was created to fulfill the needs of Retired and Annuitant Pay (R&A) and to collect the necessary information to establish or change a customer's direct deposit information. Submit the completed form online with askDFAS by uploading to DFAS online 24/7 using the askDFAS online upload tools at <u>https:/www.dfas.mil/askdfas</u> or fax (800-469-6559) or mail to:

Defense Finance and Accounting Service U.S. Military Retired Pay 8899 E 56th Street Indianapolis IN 46249-1200

Direct Remittance Changes Coming in August 2025

Starting in August 2025, DFAS will change the payment process for retirees who pay their Survivor Benefit Plan (SBP) premiums directly through the U.S. Treasury Department's Centralized Receivables Service (CRS). Retirees will be billed by DFAS and pay SBP premiums through Pay.gov, instead of through Treasury CRS. Originally this change was scheduled to take place in June 2025. However, Treasury CRS will continue sending the direct remittance bills until further notice.

Direct remittance is only for retirees who do not receive retired pay from DFAS or who do not receive sufficient retired pay and/or Combat-Related Special Compensation (CRSC) to satisfy the monthly SBP premium. Direct remittance members who choose not to have their SBP payments deducted from their Department of Veterans Affairs (VA) pay must remit SBP premium payments. In the future, when retirees pay their SBP monthly premiums directly to DFAS they will have several payment options, including paying online via <u>Pay.gov</u>, or requesting their payment be deducted from VA disability compensation.

It's important that DFAS has your current mailing address so you receive the billing statement with new payment instructions. If your address has changed, DFAS has several convenient options for updating the mailing address on your retired pay account. DFAS will notify you when the direct remittance implementation goes into effect. Visit <u>https://www.dfas.mil/payforsbp</u> to read more information about the direct remittance switchover.

Gray Area Retiree Spotlight: What You Need to Know About the Reserve Component Survivor Benefit Plan (RCSBP)

Our website is a great resource for getting the most up-to-date information about Retired and Annuitant Pay. We recently updated our webpage on the Reserve Component Survivor Benefit Plan (RCSBP). Whether you are still drilling, in the Gray Area, or receiving your retired pay, it is important to understand how RCSBP benefits your loved ones and what you need to do if you go through a life changing event. This page contains all the needed information including the benefits paid, the costs, and what you need to do if something changes regarding your beneficiaries.

It is critical that you notify your Branch of Service of any changes if you are still in the gray area, or DFAS if you are already receiving your retired pay. Some changes have a one-year time limit, and once that time limit is reached, the change is permanent. For example, If you get married, you have one year from the date of marriage to add your new spouse or decline coverage if you previously had a spouse. After one year, the election defaults to your election when you first became eligible and it cannot be changed. Likewise, if you gain your first child, you only have one year to add child coverage, otherwise children will be excluded from future coverage.

Please know that if you gain an additional child and already have child coverage, the new youngest child will automatically be covered and there is no change in cost. However, you do still need to notify DFAS and your BOS of the new child. If your marriage ends due to the death of your spouse or divorce, you must let DFAS and your BOS know about that as well so the premiums can be adjusted and coverage type changed. Please go to <u>https://www.dfas.mil/RetiredMilitary/provide/rcsbp/</u> to read all about RCSBP and SBP.

Why You Should Attend a Retiree Appreciation Day

Retiree Appreciation Days, also called RADs, are a great way for retirees to get information regarding their retirement. These events are hosted by the Branch of Service's Retirement Service Office or Retirement Activities Office. Organizations that offer services to military retirees are invited to speak at the events (virtually or inperson) and/or sit at a table to provide information and answer questions from retirees. You will often find speakers from the Branch of Service itself, the base or post hosting the event, the Defense Finance and Accounting Service (DFAS), the Department of Veterans Affairs, TRICARE, and many other organizations.

Each event is slightly different, depending on which organizations have availability, so please check with the hosting office for a list of speakers and attendees. DFAS presents on the best ways to manage your retired pay, new projects that we are working on to help retirees, and any new legislation that may affect some aspect of your retirement.

We can also answer individualized questions one-on-one. If there is a RAD close to where you live, we highly encourage you to attend. When you do, please say "hello" to the DFAS representative and let them know you saw this article. While we won't be there handing out DFAS-branded prizes in 2025, we will be attending virtually to assist with your questions and learn about how we can serve you better.

Here is a list of the upcoming events. We hope to see you there.

NRNW Naval Base Kitsap, WA Retiree Appreciation Day 0900, Aug. 14, 2025 Bangor Plaza 2720 Ohio St., Silverdale WA 98315 Point of Contact: Terry Wimmer 360-315-3052; <u>Terry.f.wimmer.civ@us.navy.mil</u>

NAS Lemoore, CA Retiree Appreciation Day 0800, Sep. 20, 2025 MWR Movie Theater, Bldg. 822, Hancock Circle Point of Contact: Phone: 559-998-4038 NRC Minneapolis, MN Retiree Appreciation Day 0730, Sep. 27, 2025 Treasure Island Resort and Casino, Welch Point of Contact: Email: <u>metrojrad@gmail.com</u> Website: <u>www.raominneapolis.com</u>

SubBase New London, CT Retiree Appreciation Day 0800, Oct. 18, 2025 Dealy Center (Base Auditorium) Point of Contact: <u>derosepa@yahoo.com</u>

Joint Base Pearl Harbor-Hickam, HI Retiree Appreciation Day 0730, Nov. 1, 2025 Military and Family Support Center, 4827 Bougainville Dr Point of Contact: (808) 474-0032

News From Our Partners: Next Generation USID Card for Retirees, Spouses, & Dependents



Military retirees are encouraged to update their older paper-based Uniformed Services Identification (USID) cards to the new plastic-based USID cards. The new cards are more secure and durable, incorporating features like plastic cardstock and enhanced security measures.

USID cards are issued to retired military, Reserve members, dependent family members of uniformed Service members, and other eligible individuals in accordance with DoD policy.

It's important for USID cardholders to know these older paper-based forms of ID will eventually be terminated, and will need to be replaced by the new plastic-based USID card. This is true even if your old ID card has an INDEF expiration date on it .

There are several ways to obtain a new ID card:

(1) Visit the RAPIDS ID Card Office Locator website

(<u>https://idco.dmdc.osd.mil/idco/locator</u>) to find the closest office and call them to make an appointment, or

(2) Schedule an appointment using the RAPIDS ID Card Office Locator website. or Select the "Schedule an Appointment" option under the "More Site Info" header for any of the sites presented in the search results, or

(3) Visit the ID Card Office Online website (<u>https://idco.dmdc.osd.mil/idco/</u>), select "Continue" under the "Family ID Cards" header and follow the prompts for Online USID Renewal. Note: It may be necessary to create a myAuth account for logon.

News From Our Partners: Have You Recently Retired from Service? Explore your FEDVIP options today

If you recently retired from the uniformed services, you've likely considered dental and vision benefits in your retirement plan. Good news: The Federal Employees Dental and Vision Insurance Program (FEDVIP) is available to you.

Sponsored by the U.S. Office of Personnel Management (OPM), FEDVIP is a voluntary, enrollee-pay-all dental and vision insurance program with more than 3.5 million currently enrolled, giving the program high marks for quality and value.

In general, retired uniformed service members, their families, and survivors are eligible for FEDVIP dental coverage and, if they're enrolled in a TRICARE health plan, FEDVIP vision coverage.

FEDVIP offers you a range of plans from 12 dental and 5 vision carriers, such as:

- regional dental plans as well as nationwide dental and vision plans with international coverage
- plans featuring high and standard options
- a choice between three enrollment types: self, self plus one, or self and family

To familiarize yourself with the program, visit **<u>BENEFEDS.gov/military</u>**. BENEFEDS is the government-authorized online marketplace where you can research FEDVIP's current list of carriers, enroll in dental and vision plans, and pay for voluntary benefits.

Shop for plans with confidence using our decision support tools

Our online suite of interactive decision tools offers support to help you plan and select the best coverage for you and your family by allowing you to:

- **Research plans:** With our plan comparison tool, you can easily compare different plans side by side and see how they differ regarding rates, benefits, and coverage information.
- **Estimate costs:** Do you have an upcoming dental procedure? Our new lookup tool can estimate your potential in-network, out-of-pocket costs of the most common dental services, helping you choose a plan that fits your budget.

Take advantage of your enrollment period

Recently retired uniformed service members are considered newly eligible for FEDVIP. This includes Retired Reserve members age 60 and older and gray area reservists under age 60 who are not yet receiving retirement pay.

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Those who recently retired from the uniformed services have a **60-day enrollment window** to enroll in a FEDVIP dental and/or vision plan. (The only exception to this is that retiring uniformed service members are eligible to enroll between 31 days before their military retirement date and 60 days following.)

Note: Enrollment is not automatic. If you don't enroll within 60 days from your retirement date, you must wait until the next open season, which runs from the Monday of the second full work week in November through the Monday of the second full work week in December.

Your opportunity to enroll is now. Visit **<u>BENEFEDS.gov</u>** to include FEDVIP as part of your retirement benefits today. BENEFEDS is administered by FedPoint® under the oversight of the U.S. Office of Personnel Management. FedPoint is a trade name of the legal entity Long Term Care Partners, LLC®.

News From Our Partners: Air Force Assistance Fund 52nd Annual Campaign Sprint Finish

The 2025 Department of the Air Force's annual Air Force Assistance Fund Campaign at Air and Space Force Bases worldwide wraps up, officially, the day before Flag Day this year. Time remains for a donation, though! In fact, a donation made between now and 31 December will count towards the 2025 goal at the base you choose to support on our e-Giving platform!

Our retired Department of the Air Force family remains a strong force for good, still leading by example in taking care of our own. We want to thank you for your support of the AFAF Campaign throughout your career and into your retirement years. You have seen tough times and good. You've either been helped by one of the four official charities of the Department of the Air Force, or know someone who has. You helped create this tradition and culture, and we still rely on you for your continued support. Below are recent updates from the AFAF charities telling the stories of the great good that your donations accomplish...

The General & Mrs. Curtis E. LeMay Foundation Thank you for your continued support. We are fulfilling our promise to provide stability and care for those who rely on us. Because of your kindness, we can continue to assist spouses like Mrs. Mary, who is currently receiving LeMay's supplemental income. "I am asking for assistance with the monthly grant that I have been receiving because it has helped me greatly. With the rising cost of living, it has helped me stay afloat and be able to live in my apartment. Without it I would be unable to pay for basic necessities like food and electric." – widow of MSgt Carl. We appreciate your effort in making this possible —you are truly changing lives.

Air Force Villages Charitable Foundation: Your donations helped a long-time USAF widow sleep at night! Her retired Lt Col spouse passed away in 2022 and she realized she had outlived her resources. Needing higher, more expensive levels of care, your contributions to the AFAF provide medicine, dental work, glasses, and a safe place to live in peace and dignity. Her family, her Air and Space Force family, is filling the gap.

Air Force Aid Society (AFAS): Thanks to the generous support of our donors, AFAS provided over **\$14 million in direct assistance in 2024**, helping more than **15,500 Airmen, Guardians, and their families** with emergency financial assistance, education support, community programs, and disaster relief. *Hear their stories and see the impact:*

https://www.youtube.com/watch?v=hAx8XOqHtpA AFAS continues to evolve to meet the real-world needs of today's military families. In April 2025, we enhanced our two signature childcare programs – *Give Parents a Break* and *Child Care for PCS* – to offer greater provider flexibility and easier access to funds.

Building on that momentum, starting in June 2025, we're streamlining our application process and adding more categories of assistance including funds for car seats, mental health services, adoption and immigration-related expenses, and rental car support during a PCS. Thank you for standing with our Air and Space Force families – Together we are making a difference!

Air Force Enlisted Village: Margaret has found a true sense of peace and belonging at Bob Hope Village. In her cozy space, she spends quiet moments writing poetry or simply enjoying the comfort of a dear friend nearby. Her days are filled with love, connection, and the warmth of a community that understands her journey.

This life of comfort and dignity—for Margaret and the more than 500 residents at Bob Hope Village and Hawthorn House—is made possible through the unwavering support of the Air Force Assistance Fund. Because of you, our surviving spouses can spend their later years surrounded by others who share their life experiences, free from the burden of housing insecurity. Your generosity doesn't just provide shelter—it offers peace of mind, companionship, and a place to truly call home. Lives have been touched and transformed because of your kindness. From the bottom of our hearts, thank you.

If you haven't yet had the opportunity to give but want to make a 2025 contribution, you can give anytime online now at <u>https://www.afassistancefund.org</u>. Just click the red "DONATE NOW!!" button near the top right of the page. You'll be taken to our donation page where, on the right side of the page, you can choose to either use a donation form to authorize payroll deduction donations, or document where you'd like your check or money order donation to go.

Then there's our "E-Giving" option, on the left side of the page, where you can help your favorite base and squadron by giving directly to their campaign—just scroll down to the "DONATE TODAY WITH OUR NEW PEER-TO-PEER PLATFORM" box and click the "Donate Today!" button. When you click the "<u>Find a Base</u>" button, you'll be able to click on the base link where each squadron/organization will have their own link. Just click on the squadron's "View Page" button to donate on that page and support the unit goal. You can also give this way by texting **AFAF** to 50155 using your smart phone.

Join the *AFAF Wingman Squadron* today by signing up for monthly giving and your monthly donation won't automatically stop after just one year—unless you pause or stop it yourself. You're in full control with your giving account! In fact, if you authorize monthly recurring e-giving, it's *highly recommended* that you set up an account. You can do that while making your donation online. Here's how: Once on your favorite squadron's page, instead of clicking the "Donate Now!" button, click the "Join My Team" button. There, you'll be able to register an account and maintain 100% control over your giving!

Again, if e-Giving isn't your thing, that's okay. You can still give by check, money order, cashier's check, or through the annual payroll deduction plan from your retired pay. The contribution form can be found online at https://www.afassistancefund.org/index.php/donate/.

Please be aware that payroll deduction allotment authorizations mailed to AFPC will not begin coming from retired pay until 1 July 2025 and will run until 1 June 2026.

*****PLEASE DON'T SEND CASH IN THE MAIL*****

Mail Check and Payroll Deduction Plan Donations to: AIR FORCE ASSISTANCE FUND AFPC/DPPPMB 550 C STREET WEST JBSA RANDOLPH TX 78150

Thank you once again for your continued support of the annual AFAF Campaign, and our fellow Airmen, Guardians, and their families. *Retired, but still Active*!

News From Our Partners: USID Online Renewal Saves Time for Navy Retirees & Dependents

MILLINGTON, Tenn. – A recent DOD self-service initiative helps Navy personnel, retirees, and family members save time by skipping the trip to the ID Card Office.

Uniformed Services Identification Card (USID) card holders or sponsors can renew USIDs from home using the ID Card Office Online. Retirees and family members use the Next Generation USID for benefits, privileges, and facility access.

"The retirees, military members, and dependents we serve have lives, jobs, and families too," said Rear Adm. Stu Satterwhite, Commander, MyNavy Career Center (MNCC). "Renewing USIDs online instead of waiting in line gives back valuable time to our customers."

USID online renewals officially went live for all eligible cardholders in September 2024. Since December, online USID renewals outnumber in-person renewals by 70 percent according to MNCC's Navy Project Office.

"We want our customers to be able to eliminate the hassle of traveling to an ID lab, which may be hours away from home," said Satterwhite. "Sponsors can easily renew their dependents' USIDs without having to visit an ID lab in person, which is especially convenient for those deployed or stationed in a different geographic area from their family."

Retirees and sponsors can renew USIDs online by visiting the ID Card Office Online at <u>https://idco.dmdc.osd.mil/idco/</u>. A USID recipient's photo and address must be current in the Defense Eligibility Enrollment Reporting System (DEERS) to receive their USID via USPS mail.

"Renewing a USID online saves time for both the sponsor and the cardholder," said Erika Marks, MNCC Navy Project Officer. "The military sponsor simply needs their Common Access Card (CAC) or DS logon to get started with the renewal request today."

Issuing a new USID, including replacing a lost card, still requires an in-person appointment at an ID lab for the sponsor and recipient. For military members and civil servants, CAC issuance and renewal still require in-person appointments.

MNCC's mission is to deliver modern hire-to-retire HR services through 24/7 customer service to Sailors, veterans, and their families. Through Sailor feedback, MNCC constantly strives to provide more resources and accurate resolutions. Contact MNCC at (833) 330-MNCC (6622) or AskMNCC@navy.mil. Find online self-service options on MyNavy Portal at my.navy.mil.

by MNCC Public Affairs

News From Our Partners: Navy-Marine Corps Relief Society: Programs and Services

Celebrating 121 years of service - providing over 5 million Sailors and Marines with \$2 billion in financial assistance!

2024 Numbers:

208,000 Active duty and retired Sailors, Marines and their family members used our programs and services

\$50 Million in financial assistance

213 locations ashore and afloat

In their own words:

"Thank you for helping my family pay off unexpected expenses! We had a car accident in June, and because of the donors to NMCRS, we can borrow funds to bring our financial balance back. Thank you!" To learn more about how the Society is providing relief, as well as read some stories about clients, volunteers and donors please visit https://www.nmcrs.org/about-us/legacy-newsletters-index

Helping a retiree after life-altering event

A retired Sailor experienced a devastating house fire that left them homeless. With no car and debit cards being declined when attempting to buy food and necessities, they turned to NMCRS in desperation, uncertain about where they would go next.

NMCRS responded quickly, providing an emergency grant for temporary lodging and assisted with their move. The Society also coordinated a collaborative effort, bringing together a team of local organizations to support the Sailor in navigating the aftermath of the fire and ensuring they didn't have to face the challenges alone. Assistance is still ongoing; a powerful reminder of how NMCRS not only addresses urgent needs but also fosters long-term support to help military families regain stability.

Receiving Assistance

If you are facing a financial challenge, please do not hesitate to reach out to NMCRS. All our programs and services are free and confidential. Our support does not affect your credit score. The most common requests for our no-interest loans and grant assistance are basic living expenses, such as rent and food. Each year, NMCRS provides millions of dollars in assistance for these daily needs to both active duty and retired Sailors and Marines. To learn more, please visit <u>https://www.nmcrs.org</u>

NMCRS Visiting Nurse, Arbutis Mullins, was honored with The DAISY Award® For Extraordinary Nurses

This award is part of the DAISY Foundation's efforts to recognize the incredible work that nurses perform every day. Arbutis was presented with her award as part of the Society's celebrations during National Nurses Week in May. You can learn more about the Visiting Nurse Program here <u>https://www.nmcrs.org/our-services/visiting-nurses</u>

We LOVE our Volunteers!

Volunteers are the backbone of Navy-Marine Corps Relief Society, making up over 90% of our staff! This is what makes it possible for our donated funds to assist Sailors, Marines, and their families. When service members seek our assistance, they often interact directly with one of our skilled volunteers.

Not sure if this is right for you? Our volunteers have unique backgrounds and experiences, and they have different reasons for serving. For many, volunteering can help build job-relevant skills and experience. Others find that they can use skills they already have to serve in a new area. Volunteer opportunities in the Society include leading a team, performing mission-related tasks, and providing support and assistance.

Our offices are located on Navy and Marine Corps bases across the country and around the world. Some opportunities allow you to volunteer from home, so you don't need to be near a base. For most, you can volunteer as few as three hours a week.

As a volunteer, you will:

- Receive specialized training
- Get extensive support and resources
- Connect with other volunteers and build friendships
- Get assistance with child- and dependent-care and mileage expenses
- Help others and make a difference
- Build experience to add to your resume
- Feel appreciated and have fun

"I wanted to volunteer at the Navy-Marine Corps Relief Society because there was an opportunity to give back and serve those that protect our Country. It is an honor being an NMCRS volunteer, engaging with clients as I log them in for their appointment and being affiliated with an organization that assists in such meaningful ways." - **Lloyd Gillespie, Volunteer**

You can learn more about volunteering at NMCRS <u>https://www.nmcrs.org/get-</u> involved/volunteer

Give with confidence! NMCRS has the highest attainable charity ratings.

NMCRS has a **four-star rating with Charity Navigator**. You can read more <u>here</u> We also have a **platinum rating from Candid** (formerly Guidestar). You can learn more <u>here</u>

NMCRS can "be there" when a Sea Service member is in need, because of donors like you. Your generous support allows us to give back in ways and experiences that are truly priceless. If you would like to set up an allotment, please contact NMCRS at **giving@nmcrs.org** to begin the process.

If you would like to make a gift online to support your fellow shipmates and Marines, you can make a credit card donation at <u>https://support.nmcrs.org/a/rfd</u>

Checks can be mailed to:

Navy-Marine Corps Relief Society Attn: Development Department 875 N. Randolph St, Suite 275 Arlington, VA 22203

Looking for other ways to donate? Please visit <u>https://www.nmcrs.org/get-</u> involved/donate Thank you!

Pay Schedule

To help you plan for 2025, below is a list of the days you should expect to receive your pay. Retired and annuitant pay is due on the first of the month. However, if the first falls on a weekend or holiday, retirees are paid on the last business day of the month and annuitants are paid on the first business day of month.

For example, in August 2025, retirees will receive payment on August 29, 2025. However, annuitants are scheduled to receive payment on September 2, 2025. Please see the chart for each month for the remainder of 2025.

Entitlement Month	Retired Pay Date	Annuitant Pay Date
April 2025	May 1, 2025	May 1, 2025
May 2025	May 30, 2025	June 2, 2025
June 2025	July 1, 2025	July 1, 2025
July 2025	August 1, 2025	August 1, 2025
August 2025	August 29, 2025	September 2, 2025
September 2025	October 1, 2025	October 1, 2025
October 2025	October 31, 2025	November 3, 2025
November 2025	December 1, 2025	December 1, 2025
December 2025	December 31, 2025	January 2, 2026

Contact Us

DFAS Retired & Annuitant Pay Website

https://www.dfas.mil/retiredmilitary

DFAS Retired & Annuitant Pay Mailing Addresses

Retired Pay:

Defense Finance and Accounting Service U.S. Military Retired Pay 8899 E 56th Street Indianapolis IN 46249-1200

Annuitant Pay:

Defense Finance and Accounting Service U.S. Military Annuitant Pay 8899 E 56th Street Indianapolis IN 46249-1300

DFAS Retired & Annuitant Pay Phone and Fax Numbers

Phone:

Toll-free: 800-321-1080 Local: 317-212-0551 DSN: 699-0551

Retired Pay Fax:800-469-6559

Annuitant/Survivor Pay Fax:800-982-8459

myPay

https://mypay.dfas.mil Phone: 888-332-7411